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# InfoValue releases InfoValue IPTV Probe to Monitor and Troubleshoot IPTV Channels

*IPTV Probe products monitor IPTV Signals at the headend and network switches, detect potential problems, and aid in troubleshooting reported channel quality problems.*

August 14, 2018 – **InfoValue Computing, Inc**. ("InfoValue"), experts in providing innovative, interactive IPTV platform and solutions, today announced the release of InfoValue **IPTV Probe** products, a suite of products for monitoring of IPTV signals and detection of potential problems and assisting in resolution of reported channel quality problems.

IPTV is the future of TV Channel distribution. It provides superior quality, manageability and extensibility, however there are critical requirements for the perfect distribution of video over IP networks. One of the biggest issues being that many applications share the same IP Network, additionally, all the different routers and switches must be capable of handling IGMP protocols, and be configured properly.

When channels aren't displayed properly, it often leads to finger pointing between the channel provider, network administrator, and client device manufacturers, because the point of failure in an IPTV system can be difficult and tedious to pinpoint. It could be an issue with the source, the core switch, an edge switch, or the client device itself.

The InfoValue IPTV Probe ("TVProbe") is a suite of products that allows channel providers and system administrators to react quickly to a report of quality degradation, and also proactively monitor signal health. Probes can be installed in

the head-end gateway and any other switch on the network. Administrators, using the management console, can then select a probe at a specific location, tune and monitor specific channels, and record video clips to check on the video quality. The TVProbe can also be configured to monitor channels continuously, and alert administrators if there is a sudden and unexpected change in the signal.

"Our goal is not just to provide a full-featured middleware solution, but to also help optimize operations for our customers," said Monsong Chen, CEO of InfoValue Computing, "TVProbe is an extremely useful tool that we are excited to offer to our customers."

TVProbe is a valuable support tool for any IPTV system, such as InfoValue SuiteTV which is a leading edge IPTV solution tailored specifically for the hospitality industry. InfoValue SuiteTV offers personalized guest services ranging from high - quality HDTV VOD to network - based personal video recording (nPVR), OTT apps, and mobile video streaming. By leveraging the local IP network and IP - connected devices such as mobile devices and SmartTVs, InfoValue SuiteTV is uniquely positioned to support hotels to incorporate "quadruple play" services — delivery of TV, video, voice, and data — into their own service and information portal over the converged IP network infrastructure to simultaneously generate new revenues, increase occupancy rates, and reduce operational expenses.

## About InfoValue
Founded in 1994 and experts in providing comprehensive and premium IP Media platforms and solutions, InfoValue is recognized for

innovations and advances in IPTV technology that has set the pace in performance, scalability and intelligence. InfoValue delivers IPTV solutions and products to hospitality, healthcare, education, enterprise, government and telecomm markets. InfoValue's corporate headquarters are located at 4 Westchester Plaza, Elmsford, NY 10523. More information on InfoValue and its products and services is available at www.infovalue.com, via e-mail at info@infovalue.com, or by phone at (914) 345-5980.